PTE ACADEMIC™

Using the Score Report Website

Version 2/ April 2018

Pearson

Contents

Introduction

Students receive their PTE Academic scores through a secure online portal, the Score Report Website. To ensure you maximize the security of PTE Academic scores, you should always verify scores through the secure online portal; you should not accept paper or PDF copies of the score report.

The score report website lets you:
- Access test taker scores assigned to your institution.
- Search by time period, name or specific score report.
- Print, save or export all data as PDF or CSV files.
- Listen to the sample audio files recorded by test takers.
- View and edit your institution's contact information and user accounts.

Editing and Adding Departments

Institution/Site Administrators can add new departments for an institution. Department Administrators and Score report users cannot add departments and should contact their Institution/Site Administrator if any changes are required.

Log in to your account

Go to www.pearsonvue.com/ptescores and sign in using your unique username and password. Note if you have forgotten your log in details, please refer to the 'Customer Service' link at the top of the sign in page.

Click on **Institutions**

To add departments or manage department profiles, click on 'Institutions' on the navigation bar from your home page. If this option is not available to you, contact your Institution/Site Administrator with any changes you wish to make to your department

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To view or edit a department

Click on the 🔍 icon to **View or Edit** an existing department

Click on the 🔍 icon in the **View/Edit** column of the department you wish to manage. You can then edit the profile by clicking on **'Edit'**, edit area(s) of study/programs by clicking on the icon in the **View/Edit** column of the table showing existing programs, and add new programs by clicking on **'Add Area of Study/Program'** at the bottom of the screen.

To add a new department

Click on **Add Department/School**

Click on **'Add Department/School'** at the bottom of the screen below the existing departments. Enter all the required information (highlighted by *) and click **'Save Changes'**. Note you must ensure that you set a new department up with a status of 'Active'.

Helpful tips:

- When you are first setting up a new department, you can input your chosen department code. If you do not enter a Department code, one will be automatically generated – you cannot go back and change this at a later date.

Editing and Adding Programs

Institution/Site Administrators and Department Administrators can add programs for institutions or departments over which they have authorization. Score report users cannot add programs, and should contact their Department or Institution/Site Administrator if any changes are required.

Log in to your account

Go to www.pearsonvue.com/ptescores and sign in using your unique username and password. Note if you have forgotten your log in details, please refer to the 'Customer Service' link at the top of the sign in page.

Click on **Programs**

To add or manage programs, click on 'Programs' on the navigation bar from your home page.

To view or edit a program

Click on the 🔍 icon to **View or Edit** an existing department

Click on the 🔍 icon in the **View/Edit** column of the program you wish to manage. You can then edit the profile, physical address or mailing address for the program by clicking on **'Edit'** at the bottom of the screen.

> **NOTE:** Where there have been changes to the programs offered by your school or department, you should only amend a program when there are minor changes. If there are material changes to the course or program, you should create a new program and change the status of the old one to 'Inactive'.

To add a new program

Click on **'Add Area of Study/Program'**

Click on **'Add Area of Study/Program'** at the bottom of the list of existing programs enter all the required information (highlighted by *) and click **'Save Changes'**. Note you must ensure that you set a new program up with a status of 'Active' or the program will not be visible to applicants and they will not be able to send their scores to you.

Helpful tips:

- When you are first setting up a new program, you can input your chosen Program code. If you do not enter a Program code, one will be automatically generated – you cannot go back and change this at a later date.

- You can copy addresses from other programs in the same department to save you from having to type them in again. Simply choose from the drop down list.

Managing User Accounts

Institution/Site Administrators and Department Administrators can add users at the same level or levels below themselves. Score report users cannot add other users, but can edit their own profile details.

Log in to your account

Go to www.pearsonvue.com/ptescores and sign in using your unique username and password. Note if you have forgotten your log in details, please refer to the 'Customer Service' link at the top of the sign in page.

Click on **My Profile**

To manage your own account, click on **'My Profile'** on the navigation bar. You can then change your password or edit your contact details. Remember to click on **'Save Changes'** when you have finished.

Click on **Users**

To add users or manage user accounts, click on **'Users'** on the navigation bar from your home page.

Click on the 🔍 icon to **Manage** an existing user

Click on the 🔍 icon in the **View/Edit** column of the user you wish to manage. You can then reset passwords, edit permissions or edit the user profile by clicking on **'Edit'** below the relevant section. Note if the user you are looking for is not listed, please check that the 'Status' drop down list is set to show 'All' users.

To Add a new user

Note: You should ensure that you only create accounts where there is genuine need, and that all users of the score report website are aware of best practice on data protection (in accordance with the Terms and Conditions for this website). Permissions to view scores, listen to Personal Introductions and view test taker photographs should only be granted where required.

Click on **'Add User'**

Click on **'Add User'** at the bottom of the list of existing users. Enter all the required information (highlighted by *) and click **'Save Changes'**.

Set up **permissions**

Set permissions for data access, including whether the user may see test taker photos on score reports and hear test taker Personal Introductions. Select the departments and programs the user may view scores for. Click on **'Save Changes'**.

Note **account details**

You should note the username and password for the new account. You can then send these details to the new user and they can begin accessing PTE Academic scores straightaway.

Scripted Downloads Guide

Overview

This document provides information about downloading Pearson Test of English (PTE) Academic score data using a script. Most institutions choose to receive test-taker scores in the form of preformatted, electronic score reports. However, some institutions need to receive the scores and related information as raw data that can be imported into another database or used by another system.

Institutions have the ability to download score report data in two ways:

- through the PTE Academic Score Report website
- by running a script

Both downloading methods produce a file in exactly the same format. The data is downloaded as either a text (TXT) or comma-separated value (CSV) file that contains various data fields, as described in the next section. It is important to note that downloading does not produce formatted score reports suitable for printing. The downloaded file contains only raw data, as shown on the next page. An institution that chooses to download data must develop its own method of utilizing the data, and purchase or create any special software required.

The differences between the two downloading methods include the following:

- **Which data is available for downloading**

  o On the website, a user can choose to download score data made available to a program within a day in the current week, one of the previous six weeks or the previous month. In addition, the Search All feature can be used to find and download data from prior time periods.

  o By default, a script downloads score data made available to a program during the previous week (Sunday at midnight through Saturday night at 11:59 p.m.); however, you can also download data for a specific time period.

- **Technical skills required**

    o The website does not require technical skills; the site's user interface is extremely easy to use, and comprehensive training materials are provided.

    o In order to use a script, a user must have at least some basic Microsoft® Windows® technical skills, such as the ability to edit and run a batch file. If the institution runs in a non-Windows environment, the user needs to know how to perform technical tasks in that environment (for example, how to write a UNIX shell script).

- **Automation**

    o A user can visit the website to download files at any time; however, data downloading cannot be scheduled to occur automatically.

    o Scripts can be configured to run on a specific day and at a specific time each week, without any user intervention; however, a user must know how to schedule tasks in the environment being used.

This document provides information on using the scripting method. For details on downloading score data through the PTE Academic Score Report website, refer to the user guide available through the Help link on the site.

File Format

Downloading data from the website and by means of a script produces a file in the exact same format.

- Data files can be downloaded as text (TXT) or comma-separated value (CSV) files. Files are automatically assigned a name that reflects the time period the file covers. For example, a file downloaded using a script and containing data for the first full week in February 2010 might be named:

- Scores-2010-02-07-2010-02-13-1131397224560.scoredata

- Data files contain a record for each test taker who published scores to a program within the selected time period.

- A **TXT file** contains data fields that always consist of a specific number of characters and, thus, always start and end in a specific column position. For example, the first 50 characters (positions1 through 50) in a record contain the test-taker's last name, and the next 30 characters (positions 51 through 80) contain the first name. Even if a test-taker's last name or first name does not use up all of the characters, these column positions are always reserved for this data. Therefore, special characters (such as a comma or tab) are not needed to indicate where a field ends. (Note that the first character position is one and not zero.)

- In a **CSV file**, the number of characters in a field can vary. For example, one test-taker's first name might require four characters and another's may require 15 characters; the field uses only the number of column positions that it needs. In this case, a comma is used to indicate the end of a data field.

- Detailed information on the file formats is provided in "Appendix A: File Layout and Data Information" on page 13.

When opened in Notepad, a typical TXT data file looks like the one shown below. This sample file contains three test-taker records. The visible fields shown here include last name, first name, middle name, gender, date of birth and telephone number.
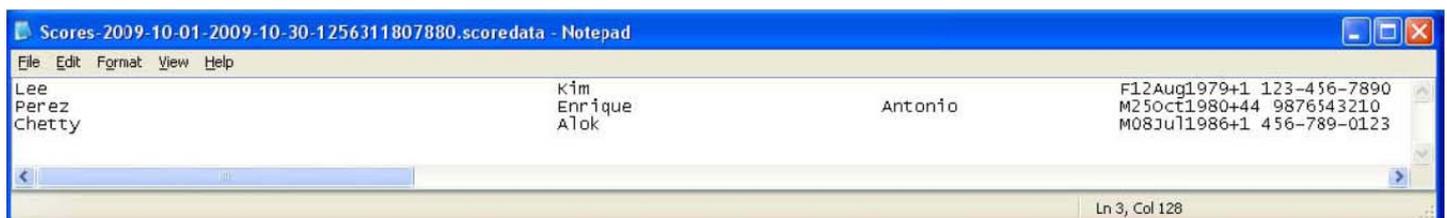
When opened in Excel, a typical CSV data file looks like the one shown below. This sample file contains three test-taker records. The visible fields shown here include last name, first name, middle name, gender, date of birth, telephone number, street address line 1 and street address line 2.

Getting Started

As previously noted, you need at least some technical knowledge in order to use the scripted download functionality.

- If your institution runs in a Windows environment, you need to edit a Windows batch file that is provided, run the file, review a basic log file and schedule a task within Windows.

- If your institution operates in a non-Windows environment, you need to write a custom script (such as a UNIX shell script) that contains the required parameters and code. If you require some other type of customization, you may also need to edit other files.

What you need

Before performing the scripted download procedures described in the next section, be sure you have the following items:

- The **PTE Academic Score Data Downloader** - This zip file contains the files you need in order to download data using scripts. It is available at:

    www.pearsonpte.com/SRW.zip

- A **PTE Academic Score Report website user account** - Your Site Administrator must create an account for you. He or she must:

    o Authorize your account to access score reports for specific programs within your institution.
    o Authorize your account to download score data using scripts.
    o Provide you with the username and password for your account.
    o Provide you with program codes corresponding to the programs for which you will be downloading data.

Process Overview

The scripted download process involves these main steps:

1. A user creates a script that calls a Java downloader program and passes the required parameter values to that program.

    These parameters include a PTE Academic Score Report website username and password and one or more program codes.

2. The script is run either manually or through an automated process. The program generates a URL that is used to request the data file from Pearson VUE.

3. The Pearson VUE system validates the username/password and program code provided in the URL the program generated.

    The system verifies that the username and password are valid, that the user's account is authorized to download score data using scripts, that the program code(s) provided is associated with a valid program, and that the user's account is authorized to access score data for that program.

4. The Pearson VUE system returns a data file to the computer from which the script was run. The file contains score data made available to the program during the specified time period.

    The dates and times reflect the Pearson VUE system date/time.

    The file is formatted as described in "File Format" on page 2. The filename is automatically generated, and it contains the dates for which data was downloaded. A log file is also generated and stored on the local system.

Security Information

*   As a security measure, file downloads occur within a single, secure HTTPS request/ response cycle.

*   When the data file is created, an MD5 digital signature is calculated to provide a means of verifying data integrity. The downloader program also calculates the digital signature and checks it against the signature on the file it received, to ensure that the data file was sent intact and with no viruses or other problems.

Downloading Using a Script

Installing the Files

To get started, unzip the Score_Data_Downloader.zip file to the location from which you will be downloading files. Unzipping the file creates a "Downloader" directory that contains the following items:

- **classes** - A directory containing the compiled Java downloader program.

- **downloads** - An empty directory that will contain score data files after they have been downloaded. This directory will also contain a log file.

- **downloadscript.bat** - A Microsoft Windows batch file that sets up the environment and invokes the Java downloader. If you are running in a Windows environment, you can simply edit the parameters in this file and then use it to download files. If you are not running in a Windows environment, you need to create a file similar to this one.

- **jre7** - The Java 1.6 runtime environment.

- **src** - The Java downloader source code. You should edit this file only if you need to customize the downloader program for some reason.

Configuring and Running a Script to Download a Test File

This procedure shows you how to edit the sample Windows download script that is provided and to run a test to verify that you are able to download a file. When you run the script, a blank TXT data file is downloaded to your system.

> **NOTE:** Before performing this procedure, be sure you have unzipped the scripting files as described on the previous page. Also be sure you have the username and password for your PTE Academic Score Report website account and that your Site Administrator has authorized your account to download data using scripts.

1. In the "Downloader" directory, open the downloadscript.bat file for editing.

You can right-click the file and choose Edit. The sample batch file is shown in a Notepad window below.
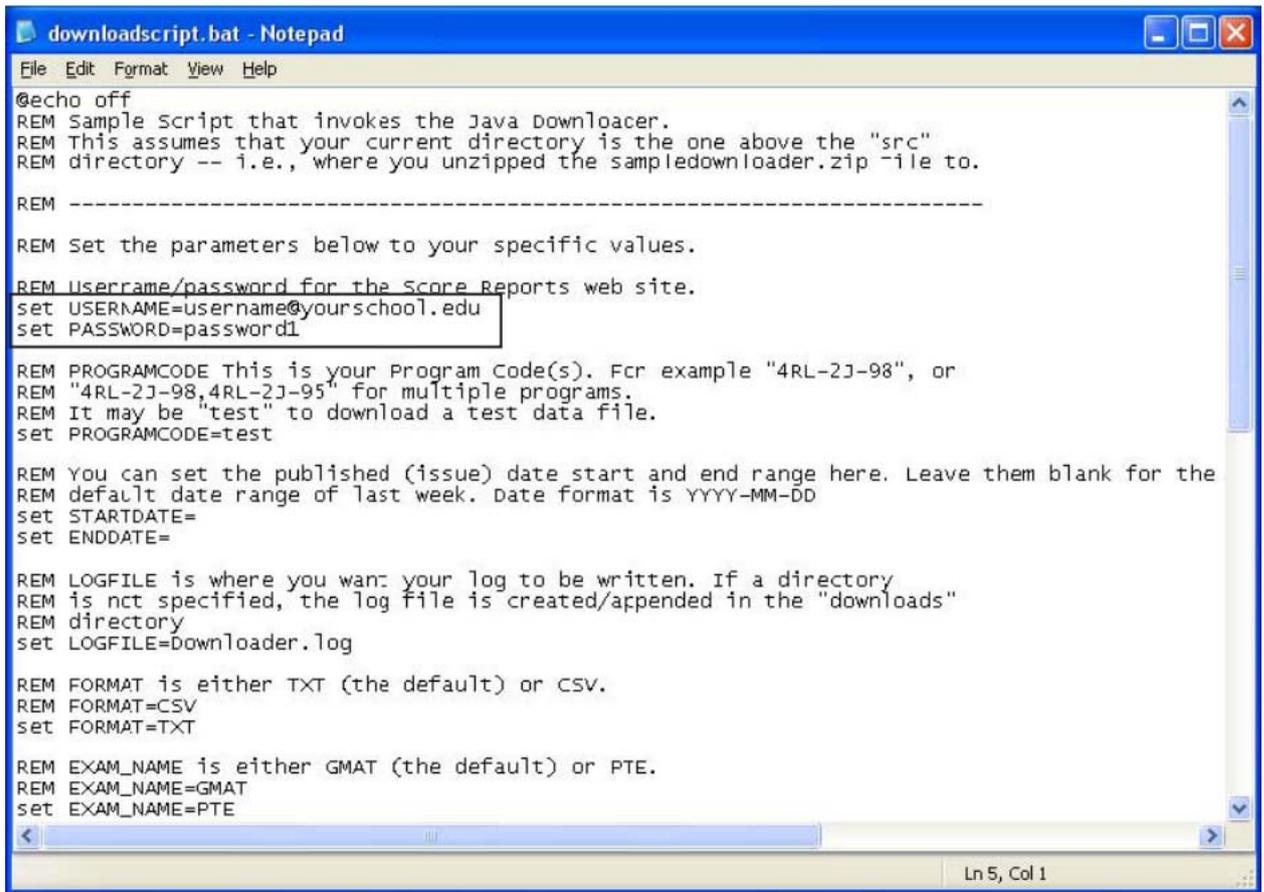
```
downloadscript.bat - Notepad
File  Edit  Format  View  Help

@echo off
REM Sample Script that invokes the Java Downloader.
REM This assumes that your current directory is the one above the "src"
REM directory -- i.e., where you unzipped the sampledownloader.zip file to.

REM ----------------------------------------------------------------

REM Set the parameters below to your specific values.

REM Username/password for the Score Reports web site.
set USERNAME=username@yourschool.edu
set PASSWORD=password1

REM PROGRAMCODE This is your Program Code(s). For example "4RL-2J-98", or
REM "4RL-2J-98,4RL-2J-95" for multiple programs.
REM It may be "test" to download a test data file.
set PROGRAMCODE=test

REM You can set the published (issue) date start and end range here. Leave them blank for the
REM default date range of last week. Date format is YYYY-MM-DD
set STARTDATE=
set ENDDATE=

REM LOGFILE is where you want your log to be written. If a directory
REM is not specified, the log file is created/appended in the "downloads"
REM directory
set LOGFILE=Downloader.log

REM FORMAT is either TXT (the default) or CSV.
REM FORMAT=CSV
set FORMAT=TXT

REM EXAM_NAME is either GMAT (the default) or PTE.
REM EXAM_NAME=GMAT
set EXAM_NAME=PTE
```
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2. In the USERNAME and PASSWORD fields, replace the text following the equals sign (=) with the username and password your School Site Administrator assigned you. (The fields are outlined with a box in the illustration above.)

   The download will only work if you enter the exact username and password you were given.

3. Save the edited file.

4. Run the edited script file to test it.

   Either double-click the filename or run the file from a Command Prompt window. When running through the Command Prompt window, the command lines should look similar to this:

```
C:\WINDOWS\system32\cmd.exe                                    _ □ X

Microsoft Windows XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.


C:\>cd Score_Data_Downloader_Oct_2009\sampledownloader\Downloader

C:\Score_Data_Downloader_Oct_2009\sampledownloader\Downloader>downloadscript.bat
```

NOTE: There is no indication when the script has finished running. This is because it is assumed that the script will be configured to run automatically as a scheduled task, rather than interactively. To determine if the script has finished, check the "downloads" directory and log file as indicated in the next step.

5. Check the status of the download by looking at the files in the "downloads" directory.

   a. If the download was successful, the "downloads" directory contains a data file with a name in this format:
      i. Scores-YYYY-MM-DD-YYYY-MM-DD-NNNNNNNNNNNNNN.scoredata
      ii. For example, if you downloaded the file in mid-February, the filename might be: Scores-2010-02-07-2010-02-13-1131397224560.scoredata
      iii. The file will not contain any data. But if your directory contains a file, that indicates that your account is set up properly, and that your system can receive files from Pearson VUE.

   b. Whether the download was successful or not, a log file named "Downloader.log" is automatically created and stored in the "downloads" directory. Open this file using Notepad to check the status of the download. If the log file indicates the download was not successful, you can use the messages provided in the file to help troubleshoot the problem. For example, a message might state that your username or password is incorrect or that the institution with which your account is affiliated is not active. Please ask your Site Administrator for assistance with any issues.
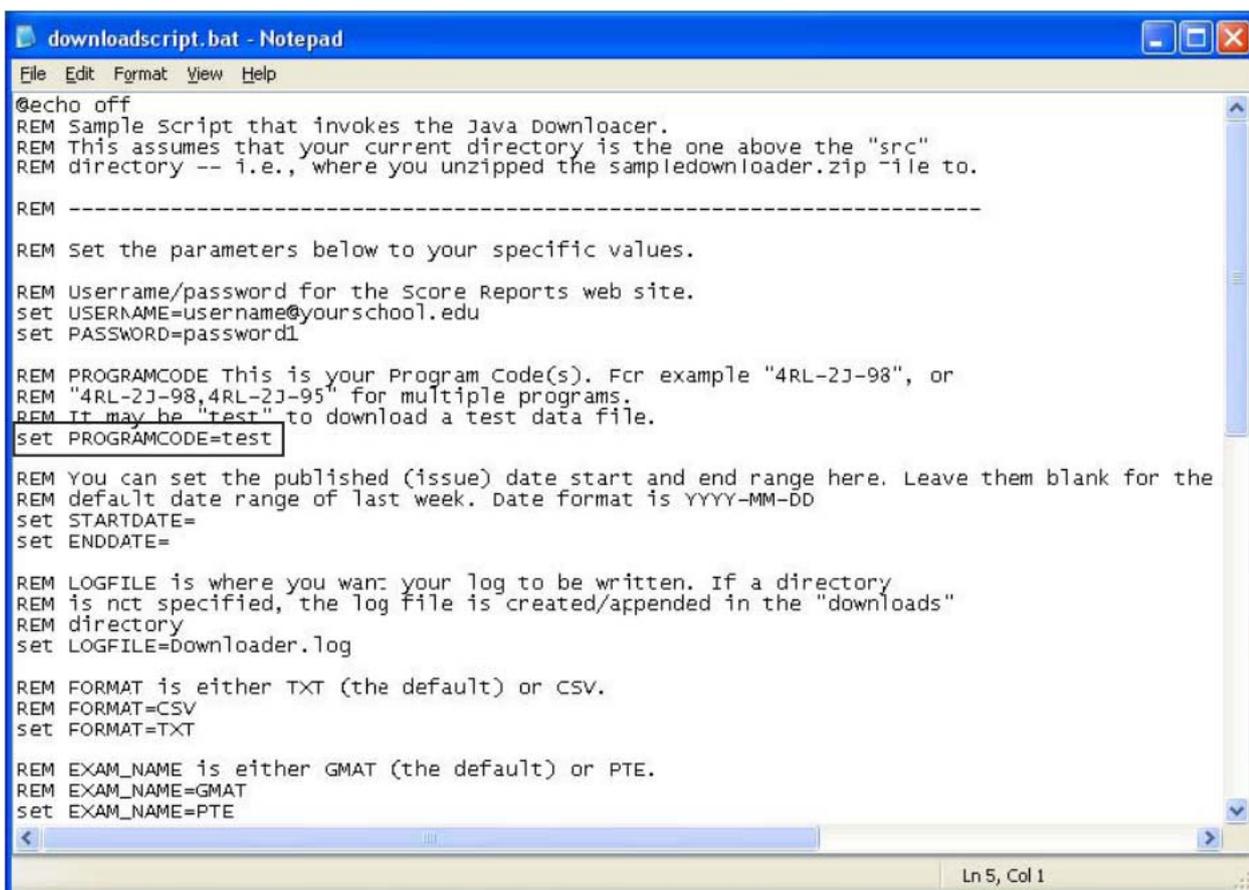
Configuring and Running a Script to Download Data

To configure the script to download data for actual programs, follow the steps below. Note that if you set up the script to run automatically (step 5), a data file will be downloaded for the specified program(s) every week without any user intervention.

NOTE: Before performing this procedure, be sure your PTE Academic Score Report website account has been authorized to access score data for the necessary programs. (Your Site Administrator must grant you access to all programs for which you will be downloading data.) Also be sure you have run the procedure described in "Configuring and Running a Script to Download a Test File" on page 7 so that your username and password are entered in the script file.

---

1. In the "Downloader" directory, open the downloadscript.bat file for editing.

    The sample batch file is shown in a Notepad window below.

2. In the PROGRAMCODE field, replace the text following the equals sign (=) with one or more program codes for which data files will be downloaded. (The field is outlined with a box in the illustration above.)

Be sure to enter the program code(s) correctly, and be sure that you have been authorized to access score data for the program, or the download will not work. When entering multiple program codes, separate the codes with commas.

NOTE: If a program is not currently active, you can still download data and the script will not fail. If the institution is inactive, the log file will contain an error message and no data will be downloaded. See your Site Administrator for assistance.

3. Specify the date range, file format and exam name (if necessary).

   a. Date range - By default (if you do not enter any specific date values), data is downloaded for the *previous week* (Sunday at midnight through Saturday night at 11:59 p.m.). Most institutions download data weekly and prefer this option so the downloading script can be set up to run automatically every week without intervention. In that case, you do not need to enter any dates.
   b. If you want to download data for a specific date range, you can enter values in the SET STARTDATE and SET ENDDATE fields following the equals sign (=). The format must be YYYY-MM-DD. The date range must be within the last five years and cannot span more than a three-month period.
   c. Format - To choose whether your data files will be downloaded in TXT or CSV format, you can change the value in the SET FORMAT field following the equals sign (=). To use the CSV format, change the line to SET FORMAT=CSV. To use the TXT format, change the line to SET FORMAT=TXT.
   d. Exam - The script is configured to download data for the PTE Academic in the SET EXAM_NAME=PTE field. If you are also downloading data for the GMAT®, refer to the next section and to your GMAT documentation.

4. Save the edited script file.

5. To run a script manually at any time, double-click the filename. To run a script automatically each week, schedule a task in Windows.

   Refer to the Microsoft Windows help if you need help with scheduling tasks.
   a. As previously noted, the script downloads score data for the previous week (Sunday at midnight through Saturday night at 11:59 p.m.) or for the date range you specify. The file is downloaded to the "downloads" folder.
   b. The filename contains the beginning and ending dates of the time period for which data was downloaded, in this format:
      i. TXT files: Scores-YYYY-MM-DD-YYYY-MM-DD-NNNNNNNNNNNNNN.scoredata

      ii.   CSV files: Scores-YYYY-MM-DD-YYYY-MM-DD-
            NNNNNNNNNNNNNN.scoredata.CSV

c. The N's in the filename represent a unique time stamp. If you run the script more than once for the same week, that number in the filename will change; files are not overwritten. For example, if you downloaded TXT data twice for the same week, the filenames might be:

      i.   Scores-2010-02-07-2010-02-13-1131397224560.scoredata
      ii.   Scores-2010-02-07-2010-02-13-5162212398662.scoredata

d. Because files are not overwritten, the data is available until you choose to delete the downloaded files. If you accidentally delete a file, you can run the script again to download another file.

e. If no scores were made available to the program during the previous week, the downloaded file will be empty and the log file will indicate that zero records were received.

f. A log file named "Downloader.log" is automatically created and stored in the "downloads" folder. Open this file using Notepad to check the status of the download. If the log file indicates the download was not successful, you can use the messages provided in the file to help troubleshoot the problem. Note that messages related to the most recent download appear at the end of the log file.

g. The log file also indicates how many records the downloaded files contain.

Downloading Both PTE Academic and GMAT Data

If you are downloading data for both the PTE Academic and GMAT exams, you may want to set up separate folders for each exam so that it is easy to tell which data files are associated with which exam. To do that, follow these steps.

1. In the "Downloader" directory, create separate folders for each exam.

    For example, you might create folders named as follows:
    a. downloads-GMAT
    b. downloads-PTE

2. Create a separate script file for each exam type.

    Refer to "Configuring and Running a Script to Download Data" on page 7.
    a. Enter the account information and program codes specific to each exam name. Note that program codes are not the same for PTE and GMAT programs.
    b. Next, edit the script so the exam's files will be written to the folder you created in step 1.

        Change this line in the script file: cd downloads
        ▪ **to this:** cd downloads-%EXAM_NAME%

    c. The second change will cause the exam name to be displayed in an error message that appears if a folder you created cannot be found.

        Change this line in the script file: echo "downloads" directory cannot be found…
        ▪ **to this:** echo "downloads-%EXAM_NAME%" directory cannot be found…

    d. After the changes are made, the edited lines should look like the two entries outlined in the illustration.
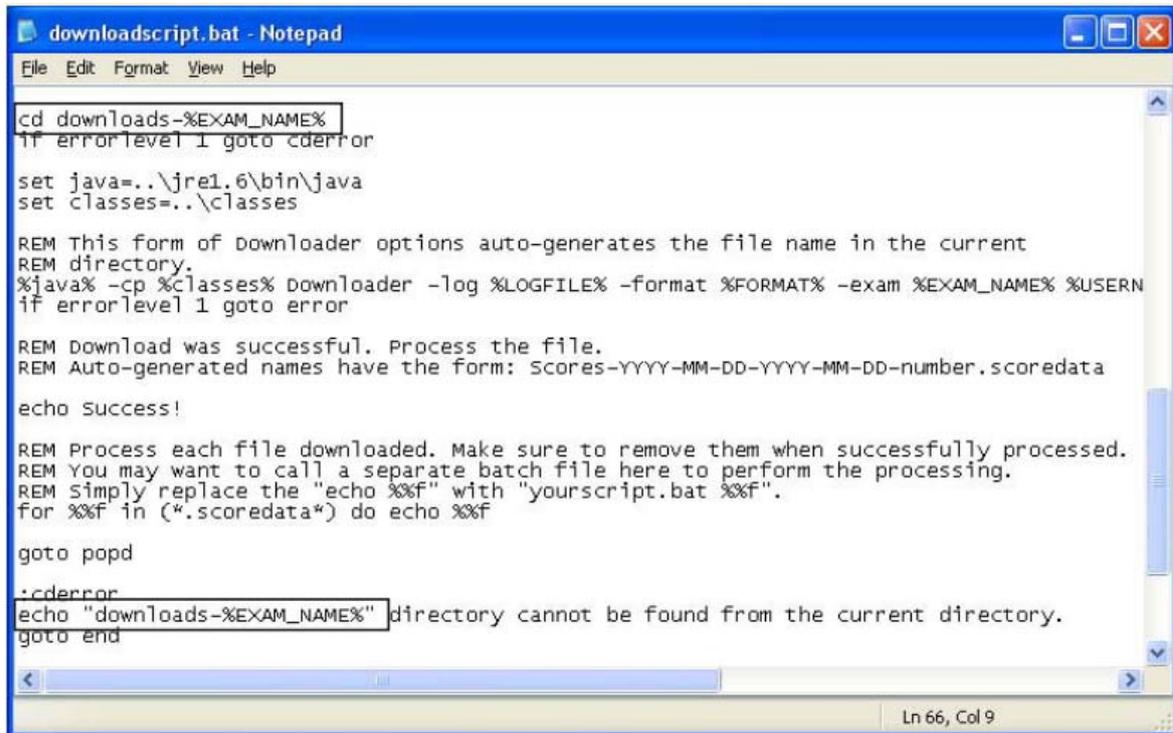
```
downloadscript.bat - Notepad
File  Edit  Format  View  Help

cd downloads-%EXAM_NAME%
if errorlevel 1 goto cderror

set java=..\jre1.6\bin\java
set classes=..\classes

REM This form of Downloader options auto-generates the file name in the current
REM directory.
%java% -cp %classes% Downloader -log %LOGFILE% -format %FORMAT% -exam %EXAM_NAME% %USERN
if errorlevel 1 goto error

REM Download was successful. Process the file.
REM Auto-generated names have the form: Scores-YYYY-MM-DD-YYYY-MM-DD-number.scoredata

echo Success!

REM Process each file downloaded. Make sure to remove them when successfully processed.
REM You may want to call a separate batch file here to perform the processing.
REM Simply replace the "echo %%f" with "yourscript.bat %%f".
for %%f in (*.scoredata) do echo %%f

goto popd

:cderror
echo "downloads-%EXAM_NAME%" directory cannot be found from the current directory.
goto end
```

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3. Use the Save As command and give each script file a unique name.
    a. For example, you could include the exam name in the filename (as in **downloadscript-PTE.bat** and **downloadscript-GMAT**).

NOTE: If you are downloading data for both PTE Academic and GMAT exams, remember that both scripts will need to be scheduled (or run manually) in order to generate the data.

When the scripts are run, the data files and log files for the PTE Academic and GMAT exams will be placed in their own folders.

More About the Sample Download Script

In addition to editing the information described in the previous sections, you might choose to edit the following items:

- **LOGFILE** - The log file for the file downloads is automatically written to the "downloads" directory. You can insert a location here if you want the file to be stored elsewhere.

- **JAVA** - By default, this field points to the Java 1.6 runtime. You can change the value here to point to a version of the runtime you already have installed elsewhere. (It must be JRE or JDK version 1.4 or higher.)

- If you have another batch file that you want to use to perform processing on the files after you have downloaded them, you can replace the "echo %%f " in the sample batch file with the name of the script you want to run.

Downloading in a Non-Windows Environment

If you do not run in a Microsoft Windows environment, you must create your own scripting solution. You may write a script around the supplied Java Downloader, use an alternative downloader (wget), or write your own downloader using the HTTPS protocol described in this section.

NOTE: In order to run a script you write yourself, you must have a username and password for your PTE Academic Score Report website account and program codes for the programs for which you are authorized. In addition, your Site Administrator must authorize your account to download data using scripts.

Using the Java Downloader

The Java downloader program has the following command line syntax:

java Downloader [-file filename] [-log log-file] [secure [True | False] [-host hostname] [-format [TXT | CSV]] [exam examName] [-removeHeaders [Yes | No]] username password program-code [start-date end-date]

Brackets ("[..]") indicate optional parameters. Arguments are defined as follows:

- *filename* - (Optional) The name of the downloaded score data file. Be sure the filename is not already in use. If the filename is not specified, the data file is written to an automatically generated filename ending in ".scoredata" in the current directory. This filename is guaranteed to be unique within the directory. If the file download fails, this file is not created.

- *log-file* - (Optional) The name of the log file. Informational and error messages will be appended to this log file with time stamps. If no log file is specified, messages are written to the console (standard out).

- *secure* - (Optional) Select TRUE if you want the transfer of data to be secure. True is the default option and should not be changed.

- *hostname* - (Optional) The domain name of the host to contact. The default is wsr.pearsonvue.com and should not be changed.

- *format* - (Optional) The file format type. The default is a .TXT file.

- *exam* - (Optional) The type of exam the host it to contact. PTE should be written for PTE Academic. GMAT is the default option.

- *removeHeaders* – (Optional) Removes the header row from the file format. The default option is No.

- *username* - The username you have been assigned on the PTE Academic Score Report website.

- *password* - The password you have been assigned on the PTE Academic Score Report website.

- *program-code* - The program code (format: XXX-YY-ZZ) corresponding to the program for which score data will be downloaded. This may be set to "test" in order to download a test data file as described in "Configuring and Running a Script to Download a Test File" .

- *start-date end-date* - (Optional) If using both the start date and end date must be set in order.

On exit, the downloader program will return an exit status of zero on success and non-zero on failure.

Using an Alternative Downloader

As an alternative to the Java Downloader, you may use the GNU open source utility "wget." This utility allows HTTPS file downloads and has been ported to many platforms.

Wget is freely available from: http://www.gnu.org/software/wget/wget.html. Some Linux and UNIX users may already have this utility installed on their systems.

The following is a sample wget command line:

> *wget -O scores.scoredata -nc -S -a logfile.log*
> *"https://wsr.pearsonvue.com/ScoreReport/download.jsp?username=myusername@uod.ed*
> *u&password=mypassword&pgmCode=XYZ-XY-AB"*

This command downloads scores to a file named *scores.scoredata*. The file is not overwritten if it already exists (*-nc*). HTTP headers received with the data file are written to the log file (*-S*). The log output is appended (*-a*) to the file *logfile.log*. The username *myusername@uod.edu* and password *mypassword* are used for authentication. Score data from the previous week is downloaded for program code *XYZ-XY-AB*.
See the wget manual page for more information.

Understanding the HTTPS Protocol

All downloads occur within a single, secure HTTPS request/response cycle. The following URL is used to download the file:

https://wsr.pearsonvue.com/entry/pte/download.jsp?username={username} &password={password}&pgmCode={program-code}

- *username* - The username you have been assigned on the PTE Academic Score Report website.

- *password* - The password you have been assigned on the PTE Academic Score Report website.

- *program-code* - The program code (format: XXX-YY-ZZ) corresponding to the program for which score data will be downloaded. This may be set to "test" in order to download a test data file.

The file returned by this URL with have the following HTTP headers set:

- Content-Type: application/octet-stream

- Content-Length: file-length —The Content-Length will be the actual length of the file in bytes and may be used to check if the download completed successfully. Zero is returned for files with no data.

- Content-MD5: {base64 of 128 bit MD5 digest as per RFC 1864}—This is a MD5 message digest (checksum) over the entire file. It may be used to check the integrity of the file.

- Published-Date-Range-Start: YYYY-MM-DD and Published-Date-Range-End: YYYY-MM-DD - The starting and ending dates of the date range represented by the download. By default, scripts download score data for the previous week (Sunday at midnight through Saturday night at 11:59 p.m.).

- Content-Disposition: "attachment; filename=Scores-StartDate-EndDate-rev-0.scoredata" - The name of the downloaded file.

If an error occurs during authentication or the creation of the data file, the HTTP response will contain a standard HTTP status code of "499" (Bad Request) and an appropriate error message.
See RFC 2616, Section 6, for more information about status codes.

Viewing Scores and Listening to Audio

Via the Score Reports section of the website, users can access scores sent to programs to which they have access. Dependent on the permissions granted by the Site Administrator, users may also listen to Test Takers' Personal Introductions and download scores as a .txt or .csv file.

Log in to your account

Go to www.pearsonvue.com/ptescores and sign in using your unique username and password. Note if you have forgotten your log in details, please refer to the 'Customer Service' link at the top of the sign in page.

Click on **Score Reports**

On your home page, click on **'Score Reports'** on the navigation bar.

Select area(s) of study/program(s), and click **Next**

Check the boxes next to the area(s) of study or program(s) you wish to view scores for. When you are happy, click **Next**.

Select dates

When you have selected the area(s) of study, you will see a list of dates for which scores are available. You can select a day, week or month for which to view scores.

Click 🔍 to view a list of names, and hear audio

You can see a list of the test scores by clicking on the 🔍 icon in the View List/Play Audio column. You can then decide whether to open the score reports in a pdf file, or listen to the audio sample by clicking on the 🔊 icon if this feature is available to you. **Note** please contact your Site Administrator if you cannot see this icon and believe you should be able to.

Click 🖥 to see a pdf of the score reports

You can see a full pdf file of all the score reports in your date range by clicking on the 🖥 icon in the View Score Reports column. Allow the next page to load, then click on **'Next'** to open the file.

Click 📊 or 🖥 to download scores

You can download score data for the selected date range by clicking on the 📊 (.csv) or 🖥 (.txt) icons in the **Download Score Data** column. When you have clicked on the icon, a standard File Download window will open, and you will be able to open or save the file.

Advanced searches

From the main scores page for your area of study, click on **'Search All'** to access a range of search criteria. You can search for an applicant by name, date of birth, the date of their test, or the date their score was made available to your area of study. Enter your search criteria and click **'Go'**.

Differences between PTE Academic system and GMAC system

Some users of the PTE Academic Score Report Website will also be users of the GMAC Score Report Website. There are many similarities between the two websites, but there are also some important differences. The table below highlights the key differences in functionality between the two websites. If you require any further assistance, please contact your Institution / Site Administrator, or Pearson Customer Services.

	GMAC	Pearson
General		
URL	• www.pearsonvue.com/GMATScoreReport/login.html	• www.pearsonvue.com/ptescores
Hierarchy	• Institution • School • Program	• Institution/Organization • Department/School • Area of Study/Program
Institution/ school/ program codes	• Codes are specific to the GMAT program • A program does not have the same code for the GMAT and • PTE Academic programs • Codes must be unique within the GMAT program	• Codes are specific to the PTE Academic program • A program does not have the same code for the PTE Academic and • GMAT programs • Codes must be unique within the PTE Academic program
Customer Service link	• Contact information is specific to the GMAT program	• Contact information is specific to the PTE Academic program
User Accounts		
Role names	• Pearson VUE System Administrator • Institution Site Administrator • School Site Administrator • Score Report User	• Pearson VUE System Administrator • Institution/Organization Site Administrator • Department/School Site Administrator • Score Report User
Role differences	• School Site Administrator cannot add/edit programs • Score Report Users cannot edit their account profile information	• School Site Administrator can add/edit programs • Score Report Users can edit their account profile information

	GMAC	Pearson
User Accounts		
Permissions that can be assigned	• User may view test taker photographs • (Controls whether user has access to photo reports) • User may download data using scripts • User may download management reports	• User may view test taker photographs • (Controls whether user can view photos on standard score reports) • User may download data using scripts • User may listen to test taker audio files
Institution Type field	• Usernames must be unique within the GMAT program (multiple users cannot have the same username) • A user can have the same username and password for both programs	• Usernames must be unique within the PTE Academic program (multiple users cannot have the same username) • A user can have the same username and password for both programs
Program Setup		
Institution Type field	• Not available	• Type field provides these options: Education, Government, Professional, Employment, Other
Program Type/Level of Study field	• Program Type field provides these options: Doctoral/PhD, EMBA (2 Years), EMBA (Other), Fellowship, Masters in Accounting, Masters in Finance, Masters of Management, MBA (Distance), MBA (Full-time, 2 Years or more), MBA (Full-time, Less than 2 years), MBA (Part-time, Evenings & Weekends), Other Masters (Full Time), Other Masters (Part Time), Undergraduate Program	• Level of Study field provides these options: Doctoral/PhD, Post Graduate/ Graduate, Undergraduate, Associates Degree, Diploma, Certificate, Non-Award, Not Applicable
Recognizing Program field	• Not available	• Recognizing Program field lets user specify whether the program currently recognizes PTE Academic
Receives Test Taker Essays field	• Available	• Not applicable
Receives Paper Score Reports field	• Available	• Not applicable
Scholarship/ Fellowship field	• Available	• Not applicable
Historical Code field	• Available	• Not applicable

	GMAC	Pearson
Score Data		
PDF score reports	• Content and format is specific to GMAT program	• Content and format is specific to PTE Academic program
Score report availability	• Paper and online score reports available	• Online score reports only
Test taker photo	• Photos are available as separate reports	• Photos can be viewed on standard score reports
Test taker audio files	• Not applicable	• Users with the appropriate permission can play audio files
Search All	• Score data for the past five years can be searched • CSV files cannot be downloaded from this page	• Score data for the past two years can be searched • CSV files can be downloaded from this page
Test Taker List page	• No icon for playing test taker audio file • Test Date is not listed	• Includes icon for playing test taker audio file • Test Date is listed
CSV and TXT file downloads (via website or script)	• Format and layout of downloaded files are specific to GMAT program	• Format and layout of downloaded files are specific to PTE Academic program
Scripted downloads	• Scripts must contain the user's username/ password and GMAT program code • Scripts do not contain a parameter specifying that the data to be downloaded is for the GMAT, since this is assumed	• Scripts must contain the user's username/ password and PTE Academic program codes • Scripts must contain a parameter specifying that the data to be downloaded is for the PTE Academic
Management Reports		
Available report types	• Quarterly Management Roster Reports, • Frequency Ranking Reports, • Statistical Summary Reports	• Not yet available

Appendix A (Scripted Downloads Guide): File Layout and Data Information

The following pages provide the information listed below:

- **Data File Layout for PTE Academic Scores – TXT Format** - Lists the fields that are available in downloaded text files and information about the fields and their widths and positions in a record.

- **Data File Layout for PTE Academic Scores – CSV Format** - Lists the fields that are available in downloaded comma-separated value files and information about the fields and their positions in a record.

- **Address Codes** - Lists the country codes used in the Country of Citizenship and Country of Residence fields in downloaded data files.

Data File Layout for PTE Academic Scores – TXT Format

All fields contain character data.

START	END	SIZE	FIELD NAME	DETAILS
1	50	50	LAST NAME	
51	80	30	FIRST NAME	
81	102	22	MIDDLE NAME	BLANK = NOT AVAILABLE
103	103	1	GENDER	M = MALE, F = FEMALE
104	112	9	DATE OF BIRTH	DDMMMYYYY (EXAMPLE: 02NOV2009)
113	132	20	TELEPHONE NUMBER	
133	172	40	STREET ADDRESS – LINE 1	
173	212	40	STREET ADDRESS – LINE 2	
213	252	40	STREET ADDRESS – LINE 3	
253	284	32	CITY	
285	292	8	STATE/PROVINCE/COUNTY	2-8 LETTER ABBREVIATION; BLANK = NOT APPLICABLE
293	308	16	POSTAL CODE	
309	311	3	COUNTRY OF RESIDENCE	3-LETTER ABBREVIATION
312	314	3	COUNTRY OF CITIZENSHIP	3-LETTER ABBREVIATION
315	364	50	EMAIL ADDRESS	
365	376	12	REGISTRATION ID	PLT PLUS 9 DIGITS
377	385	9	TEST DATE	DDMMMYYYY (EXAMPLE: 02NOV2009)
386	394	9	SCORES VALID UNTIL	DDMMMYYYY (EXAMPLE: 02NOV2009)
395	395	1	FIRST-TIME TEST TAKER	Y = YES, N = NO
396	397	2	OVERALL PERCENTILE	RANGE = 00-99; BLANK = NO PERCENTILE AVAILABLE
398	399	2	LISTENING PERCENTILE	RANGE = 00-99; BLANK = NO PERCENTILE AVAILABLE
400	401	2	READING PERCENTILE	RANGE = 00-99; BLANK = NO PERCENTILE AVAILABLE
402	403	2	SPEAKING PERCENTILE	RANGE = 00-99; BLANK = NO PERCENTILE AVAILABLE
404	405	2	WRITING PERCENTILE	RANGE = 00-99; BLANK = NO PERCENTILE AVAILABLE
406	407	2	OVERALL SCORE	RANGE = 10-90; BLANK = NO REPORTABLE SCORE
408	409	2	LISTENING SCORE	RANGE = 10-90; BLANK = NO REPORTABLE SCORE
410	411	2	READING SCORE	RANGE = 10-90; BLANK = NO REPORTABLE SCORE
412	413	2	SPEAKING SCORE	RANGE = 10-90; BLANK = NO REPORTABLE SCORE
414	415	2	WRITING SCORE	RANGE = 10-90; BLANK = NO REPORTABLE SCORE
416	417	2	GRAMMAR SCORE	RANGE = 10-90; BLANK = NO REPORTABLE SCORE
418	419	2	ORAL FLUENCY SCORE	RANGE = 10-90; BLANK = NO REPORTABLE SCORE
420	421	2	PRONUNCIATION SCORE	RANGE = 10-90; BLANK = NO REPORTABLE SCORE
422	423	2	SPELLING SCORE	RANGE = 10-90; BLANK = NO REPORTABLE SCORE
424	425	2	VOCABULARY SCORE	RANGE = 10-90; BLANK = NO REPORTABLE SCORE
426	427	2	WRITTEN DISCOURSE SCORE	RANGE = 10-90; BLANK = NO REPORTABLE SCORE
428	429	2	IRREGULARITY CODE	BLANK = NOT APPLICABLE
430	436	7	PROGRAM RECEIVING	XXXYYZZ: XXX = INSTITUTION/ORG CODE, SCORES YY = DEPT/SCHOOL CODE, ZZ = AREA OF STUDY/PROGRAM CODE
437	445	9	DATE SCORES AVAILABLE TO	DDMMMYYYY (EXAMPLE: 02NOV2009 PROGRAM

Data File Layout for PTE Academic Scores – CSV Format

FIELD NAME DETAILS	
LAST NAME	
FIRST NAME	
MIDDLE NAME	BLANK = NOT AVAILABLE
GENDER	M = MALE, F = FEMALE
DATE OF BIRTH	DDMMMYYYY (EXAMPLE: 02NOV2009)
TELEPHONE NUMBER	
STREET ADDRESS – LINE 1	
STREET ADDRESS – LINE 2	
STREET ADDRESS – LINE 3	
CITY	
STATE/PROVINCE/COUNTY	2-7 LETTER ABBREVIATION; BLANK = NOT APPLICABLE
POSTAL CODE	
COUNTRY OF RESIDENCE	3-LETTER ABBREVIATION
COUNTRY OF CITIZENSHIP	3-LETTER ABBREVIATION
EMAIL ADDRESS	
REGISTRATION ID	PLT PLUS 9 DIGITS
TEST DATE	DDMMMYYYY (EXAMPLE: 02NOV2009)
SCORES VALID UNTIL	DDMMMYYYY (EXAMPLE: 02NOV2009)
FIRST-TIME TEST TAKER	Y = YES, N = NO
OVERALL PERCENTILE	RANGE = 00-99; BLANK = NO PERCENTILE AVAILABLE
LISTENING PERCENTILE	RANGE = 00-99; BLANK = NO PERCENTILE AVAILABLE
READING PERCENTILE	RANGE = 00-99; BLANK = NO PERCENTILE AVAILABLE
SPEAKING PERCENTILE	RANGE = 00-99; BLANK = NO PERCENTILE AVAILABLE
WRITING PERCENTILE	RANGE = 00-99; BLANK = NO PERCENTILE AVAILABLE
OVERALL SCORE	RANGE = 10-90; BLANK = NO REPORTABLE SCORE
LISTENING SCORE	RANGE = 10-90; BLANK = NO REPORTABLE SCORE
READING SCORE	RANGE = 10-90; BLANK = NO REPORTABLE SCORE
SPEAKING SCORE	RANGE = 10-90; BLANK = NO REPORTABLE SCORE
WRITING SCORE	RANGE = 10-90; BLANK = NO REPORTABLE SCORE
GRAMMAR SCORE	RANGE = 10-90; BLANK = NO REPORTABLE SCORE
ORAL FLUENCY SCORE	RANGE = 10-90; BLANK = NO REPORTABLE SCORE
PRONUNCIATION SCORE	RANGE = 10-90; BLANK = NO REPORTABLE SCORE
SPELLING SCORE	RANGE = 10-90; BLANK = NO REPORTABLE SCORE
VOCABULARY SCORE	RANGE = 10-90; BLANK = NO REPORTABLE SCORE
WRITTEN DISCOURSE SCORE	RANGE = 10-90; BLANK = NO REPORTABLE SCORE
IRREGULARITY CODE	BLANK = NOT APPLICABLE
PROGRAM RECEIVING SCORES	XXXYYZZ: XXX = INSTITUTION/ORG CODE, YY = DEPT/SCHOOL CODE, ZZ = AREA OF STUDY/PROGRAM CODE
DATE SCORES AVAILABLE TO PROGRAM	DDMMMYYYY (EXAMPLE: 02NOV2009)

Country Code	Country
AFG	Afghanistan
ALB	Albania
DZA	Algeria
ASM	American Samoa
AND	Andorra
AGO	Angola
AIA	Anguilla
ATA	Antarctica
ATG	Antigua and Barbuda
ARG	Argentina
ARM	Armenia
ABW	Aruba
AUS	Australia
AUT	Austria
AZE	Azerbaijan
BHS	Bahamas
BHR	Bahrain
BGD	Bangladesh
BRB	Barbados
BLR	Belarus
BEL	Belgium
BLZ	Belize
BEN	Benin
BMU	Bermuda
BTN	Bhutan
BOL	Bolivia
BIH	Bosnia and Herzegovina
BWA	Botswana
BVT	Bouvet Island
BRA	Brazil
IOT	British Indian Ocean Territory
BRN	Brunei Darussalam
BGR	Bulgaria
BFA	Burkina Faso
BDI	Burundi
KHM	Cambodia
CMR	Cameroon
CAN	Canada
CPV	Cape Verde
CYM	Cayman Islands
CAF	Central African Republic
TCD	Chad
CHL	Chile
CHN	China
CXR	Christmas Island
CCK	Cocos (Keeling) Islands
COL	Colombia
COM	Comoros
COG	Congo, Republic of the

Country Code	Country
COD	Congo, The Democratic Republic
COK	Cook Islands
CRI	Costa Rica
HRV	Croatia
CUB	Cuba
CYP	Cyprus
CZE	Czech Republic
DNK	Denmark
DJI	Djibouti
DMA	Dominica
DOM	Dominican Republic
TLS	East Timor
ECU	Ecuador
EGY	Egypt
SLV	El Salvador
GNQ	Equatorial Guinea
ERI	Eritrea
EST	Estonia
ETH	Ethiopia
FLK	Falkland Islands
FRO	Faroe Islands
FJI	Fiji
FIN	Finland
FRA	France
FXX	France
GUF	French Guiana
PYF	French Polynesia
ATF	French Southern Territories
GAB	Gabon
GMB	Gambia
GEO	Georgia
DEU	Germany
GHA	Ghana
GIB	Gibraltar
GRC	Greece
GRL	Greenland
GRD	Grenada
GLP	Guadeloupe
GUM	Guam
GTM	Guatemala
GIN	Guinea
GNB	Guinea-Bissau
GUY	Guyana
HTI	Haiti
HMD	Heard Island / Mcdonald Islands
HND	Honduras
HKG	Hong Kong
HUN	Hungary
ISL	Iceland

Country Code	Country	Country Code	Country
IND	India	MMR	Myanmar
IDN	Indonesia	NAM	Namibia
IRN	Iran	NRU	Nauru
IRQ	Iraq	NPL	Nepal
IRL	Ireland	NLD	Netherlands
ISR	Israel	ANT	Netherlands Antilles
ITA	Italy	NCL	New Caledonia
CIV	Ivory Coast (Cote D'ivoire)	NZL	New Zealand
JAM	Jamaica	NIC	Nicaragua
JPN	Japan	NER	Niger
JOR	Jordan	NGA	Nigeria
KAZ	Kazakhstan	NIU	Niue
KEN	Kenya	NFK	Norfolk Island
KIR	Kiribati	MNP	Northern Mariana Islands
PRK	Korea	NOR	Norway
KOR	Korea	OMN	Oman
KWT	Kuwait	PAK	Pakistan
KGZ	Kyrgyzstan	PLW	Palau
LAO	Lao Peoples Democratic Republic	PSE	Palestinian Territory
LVA	Latvia	PAN	Panama
LBN	Lebanon	PNG	Papua New Guinea
LSO	Lesotho	PRY	Paraguay
LBR	Liberia	PER	Peru
LBY	Libyan Arab Jamahiriya	PHL	Philippines
LIE	Liechtenstein	PCN	Pitcairn
LTU	Lithuania	POL	Poland
LUX	Luxembourg	PRT	Portugal
MAC	Macao	PRI	Puerto Rico
MKD	Macedonia	QAT	Qatar
MDG	Madagascar	REU	Reunion
MWI	Malawi	ROU	Romania
MYS	Malaysia	RUS	Russian Federation
MDV	Maldives	RWA	Rwanda
MLI	Mali	KNA	Saint Kitts and Nevis
MLT	Malta	LCA	Saint Lucia
MHL	Marshall Islands	WSM	Samoa
MTQ	Martinique	SMR	San Marino
MRT	Mauritania	STP	Sao Tome and Principe
MUS	Mauritius	SAU	Saudi Arabia
MYT	Mayotte	SEN	Senegal
MEX	Mexico	SRB	Serbia
FSM	Micronesia	SCG	Serbia & Montenegro
MDA	Moldova	SYC	Seychelles
MCO	Monaco	SLE	Sierra Leone
MNG	Mongolia	SGP	Singapore
MNE	Montenegro	SVK	Slovakia
MSR	Montserrat	SVN	Slovenia
MAR	Morocco	SLB	Solomon Islands
MOZ	Mozambique		

Country Code	Country
SOM	Somalia
ZAF	South Africa
SGS	South Georgia / Sandwich Islands
ESP	Spain
LKA	Sri Lanka
SHN	St. Helena
SPM	St. Pierre and Miquelon
VCT	St. Vincent and Grenadines
SDN	Sudan
SUR	Suriname
SJM	Svalbard and Jan Mayen
SWZ	Swaziland
SWE	Sweden
CHE	Switzerland
SYR	Syrian Arab Republic
TWN	Taiwan
TJK	Tajikistan
TZA	Tanzania
THA	Thailand
TGO	Togo
TKL	Tokelau
TON	Tonga
TTO	Trinidad and Tobago
TUN	Tunisia
TUR	Turkey
TKM	Turkmenistan
TCA	Turks and Caicos Islands
TUV	Tuvalu
UGA	Uganda
UKR	Ukraine
ARE	United Arab Emirates
GBR	United Kingdom
USA	United States
URY	Uruguay
UMI	US Minor Outlying Islands
UZB	Uzbekistan
VUT	Vanuatu
VAT	Vatican City State
VEN	Venezuela
VNM	Viet Nam
VGB	Virgin Islands
VIR	Virgin Islands
WLF	Wallis and Futuna Islands
ESH	Western Sahara
YEM	Yemen
ZAR	Zaire
ZMB	Zambia
ZWE	Zimbabwe