PTE Academic Online
Technical requirements

Windows or Mac computer

🖥	Requirements
Device	• A desktop computer or a laptop
	❌ Tablets are not allowed
Keyboard	QWERTY keyboard. If you have a different keyboard, please ensure it is set up in this format before the test begins
Operating system	• Windows 10 (64-bit) OR • macOS High Sierra (10.13) and above
	❌ Windows 8/8.1, Windows 7, Windows Vista, and Windows XP, and Linux/Unix-based operating systems are not supported
Firewall	Please take your exam in a setting without a corporate firewall
RAM	4 GB RAM or more
Display	If using an external monitor, you must close your laptop and use an external keyboard, mouse, and webcam
	❌ Multiple monitors and touch screens are not allowed
Resolution	**Recommended:** 1920 x 1080 or higher in 32-bit color **Minimum:** 1024 x 768 in 16-bit color
Internet browser	• The newest versions of Microsoft Edge, Safari, Chrome, or Firefox • Cookies must be enabled
Power	If you are using a laptop, ensure it is connected to a power source before starting to avoid draining your battery during the exam

Internet connection

📶	Requirements
Internet connection	• For optimal performance, a reliable and stable connection speed of 6 Mbps down/up is required • We recommend testing on a wired network as opposed to a wireless network. If testing from home, ask others within the household to avoid internet use during your exam session

Webcam

	Requirements
Webcam	• Webcam must have a minimum resolution of 640 x 480 at 10 fps • Webcam may be internal, or an external webcam connected to the computer **Note:** MacOS users may need to allow OnVUE within their System Preferences: Security & Privacy: Privacy settings for camera
	❌ A mobile phone cannot be used instead of a webcam

Headset

	Requirements
Headset	• Must be wired and connected to your computer by USB or a 3.5mm jack • Use a headset with an overhead band and a separate adjustable boom microphone **Note:** MacOS users may need to allow OnVUE within their System Preferences: Security & Privacy: Privacy settings for microphone
	❌ Bluetooth headsets and in-ear headphones/earphones/ earbuds with an in-line microphone are not allowed

Mobile phone

	Requirements

Mobile phone	• You need to use a mobile phone to complete the check-in process
	• The mobile must meet the following requirements:
	  › Android (7+, Chrome) or iOS (12+, Safari) operating system
	  › Has a functioning camera and a stable internet connection

	❌ The phone must be placed out of arm's reach after check-in has been completed